

# Scott D. Miller, PhD

## *The Future of the Field: Surviving and Thriving in the Era of Accountability*

Date: February 24, 2010

Time: 9:00 - 4:30pm

Location: Henrico County CSB  
10299 Woodman Road  
Glen Allen, VA 23060



## Training Description

This workshop will introduce the value of incorporating consumer feedback as a routine part of behavioral health treatment and in a variety of treatment programs and settings. Specifically highlighting the use of Consumer Directed-Outcome Informed (CDOI) methods, the workshop will show how this easy to use, economical to implement and valuable in treatment direction and outcome assessment is also a tool to increase agency efficiency, improve service outcomes and increase clinical effectiveness. A panel of current users of the CDOI methods in this region will share their experience. Ample time for questions will also be built into the day.