

# Scott D. Miller, PhD

## *Consumer-driven Mental Health Services: The New Direction in Clinical Practice*

Date: February 25, 2010

Time: 9:00 - 4:30pm

Location: John Tyler Community College  
13101 Jefferson Davis Highway  
Chester, VA 23831



## Training Description

This workshop will introduce the Client Directed-Outcome Informed method of building consumer feedback as a routine part of service provision. This methodology, very easy to use and simple to use and score, has been shown to dramatically improve treatment outcomes, reduce drop-out rates and shorten the length of treatment. While often seen as most easily adapted to outpatient programs, the use of the CDOI in other behavior health, including substance use, programs will also be demonstrated with “real world” examples. A panel of local providers who have used CDOI will be featured and ample time for questions and concerns will be allowed.